

# AZEEM BUKHARI

Network & Security Engineer | Identity & Access Management | Cybersecurity

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## PROFESSIONAL SUMMARY

Results-driven Network & Security Engineer with 10+ years of IT experience and 7+ years specializing in enterprise network security, identity governance, and infrastructure administration. Deep expertise in Microsoft Entra ID (Conditional Access, PIM, Access Reviews), Microsoft Intune, Fortinet security fabric, and virtualization/backup infrastructure (Hyper-V, Veeam). Proven record of hardening security postures, enforcing least-privilege access, and resolving complex incidents across large, multi-site environments, including serving as technical key person for a 100+ store ADHICS compliance audit. Microsoft Azure Administrator and Fortinet NSE certified.

## CORE TECHNICAL SKILLS

**Identity & Access Management:** Microsoft Entra ID, Conditional Access Policies, Privileged Identity Management (PIM), Access Reviews, Microsoft Intune (MDM/MAM), Active Directory, Group Policy

**Network Security:** Fortinet FortiGate Firewalls, FortiManager, FortiAnalyzer, IPsec/SSL VPN, Intrusion Prevention (IPS), Traffic Shaping, Bandwidth Management, High Availability (HA)

**Virtualization & Backup:** Microsoft Hyper-V Administration, Veeam Backup & Replication (backup job design, tape backup & rotation/replacement), Server Configuration & Maintenance

**Endpoint & Threat Protection:** Sophos Central Endpoint (EDR), Teramind, ActivTrak, Insider-Threat & User Activity Monitoring

**Infrastructure & Systems:** Microsoft Exchange, NetApp Storage, Windows Server, MailStore Server, Backup & Email Archiving

**Unified Communications:** Cisco Unified Communications Manager (CUCM), VoIP, LiveChat, ChatBot

**Compliance & Audit:** ADHICS Audit Coordination (technical key person, 100+ stores), Audit Findings Remediation

**IT Operations:** Snipe-IT Asset Management, Technical Documentation, Incident Response, End-User Support

**Cloud & Certifications:** Microsoft Azure Administration, Fortinet NSE 1 & 2, Sophos EDR

## PROFESSIONAL EXPERIENCE

### Network & Security Engineer      Mar 2021 – Present

*Life Pharmacy — Dubai, UAE*

- Administer Microsoft Entra ID identity governance — designing and managing Conditional Access policies, Privileged Identity Management (PIM), and periodic Access Reviews to enforce least-privilege access across the organization.
- Manage Microsoft Intune for mobile device management (MDM) and Entra hybrid-joined device compliance, deployment, and security policy enforcement.
- Configure and maintain Fortinet FortiGate firewalls, including firewall policies, IPsec/SSL VPNs, intrusion prevention (IPS), traffic shaping, bandwidth management, and high-availability (HA) clustering.
- Manage Veeam Backup & Replication operations, including designing and maintaining backup jobs and handling tape backup rotation and replacement to ensure data protection and recoverability.
- Administer Microsoft Hyper-V virtualization environment, including virtual machine provisioning, resource management, and host maintenance.
- Configure and maintain physical and virtual servers, ensuring performance, security, and availability across the environment.
- Served as technical key person representing IT during the ADHICS compliance audit across 100+ stores, working closely with auditors and internal teams to investigate and remediate audit findings.
- Monitor, investigate, and remediate security incidents using FortiAnalyzer, FortiManager, and Sophos Central Endpoint (EDR), reducing incident response time and strengthening the overall security posture.
- Deploy and manage user-activity monitoring and insider-threat tooling (Teramind, ActivTrak) to support data-loss prevention and compliance.
- Administer Microsoft Exchange — managing mailboxes, user permissions, and email archiving/retention policies.
- Manage Active Directory user and group lifecycle, permissions, and Group Policy administration.
- Provision and maintain NetApp storage solutions, including shared folders and quota management.
- Administer Cisco Unified Communications Manager (CUCM) for enterprise-grade VoIP and telephony services.
- Manage email archiving and backup operations using MailStore Server, and configure LiveChat/ChatBot

platforms for customer engagement.

**Information Technology Executive**                      **Jun 2019 – Mar 2021**

*Life Pharmacy — Dubai, UAE*

- Delivered technical support for Active Directory, Microsoft Exchange, and enterprise applications across local and remote users.
- Managed the full IT hardware and software asset lifecycle using Snipe-IT, improving inventory accuracy and tracking.
- Authored and maintained technical documentation, standard operating procedures, and end-user manuals.
- Diagnosed and resolved complex technical issues, minimizing downtime and improving end-user productivity.

**Senior Software Engineer**                      **Dec 2018 – Jan 2019**

*Unizen Technologies Pvt Ltd — India*

- Developed embedded C software solutions across multiple product and client projects.

**Associate Engineer**                      **May 2015 – Dec 2018**

*Unizen Technologies Pvt Ltd — India*

- Designed and implemented embedded C firmware to meet client requirements and product specifications.

## **CERTIFICATIONS**

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Microsoft Certified: Azure Administrator Associate • Fortinet NSE — Level 1 & 2 Certified Associate • Sophos EDR Certified Administrator

## **EDUCATION**

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- Bachelor of Technology (B.Tech), Electronics & Communication Engineering — NSS College of Engineering, Palakkad
- Advanced Diploma in Embedded Systems — Indian Service Machine, Bangalore